





MC&FP FACT SHEET

Military OneSource Service Enhancements

Background

Military OneSource provides service members and their families with comprehensive information and expert support programs that address every aspect of military life. Active duty, National Guard and reserve service members (regardless of activation status) and their families have access to coaches, counselors and consultants who are readily available to assist and provide expert, solution-based advice and support by telephone or online. In addition to support-focused services, Military OneSource provides information, education and referrals on an extensive list of topics to military members and their families. Military OneSource is available 24 hours a day, seven days a week at no cost and can be accessed by phone or online from anywhere in the world.

Highlights

Beginning in July 2014, Military OneSource is updating the MilitaryOneSource.mil website and making it easier than ever to sign in, order from the products page and search their extensive database of expert advice, tips and information. The newest enhancements are:

- A single sign-on process One username and password provides you with access to all of the expert advice, tips, information, counseling resources and products you have come to rely on from Military OneSource.
- An updated search function Now you can browse the products page by category, product type, topic or platform, even before signing in.
- A simplified ordering process Keep track of the products you're ordering in your Shopping Bag, which is now conveniently located at the top of the website. You can even click on it for quick access to the Military OneSource Products page to pick up any additional items you need to help support the military community.













Data



Download products without logging in — now available to the public.



Order products by signing into your Military OneSource account.

Additional information

- · Create an account and see how much more you can get from your Military OneSource experience.
- Update your account information with your mailing address to:
 - Simplify the ordering and mailing process
 - Personalize your experience when signed onto the MilitaryOneSource.mil website
 - Ensure you have access to select materials and products available only to service providers with your credentials.